

## Support & Training

We offer a full range of training and support options for oaSES users. We provide most of these services through the oaSES Support Website which is an exclusive area accessible only by oaSES clients. Pre-Sales

We appreciate that you'll have questions and areas that need explaining before you feel comfortable committing to the oaSES system. We've covered many areas on this website but in addition we're happy to answer any questions you have so just call us on 866-327-0035 or [click here](#) to send us an email message. In addition to email and phone conferences, we're happy to take you through a live online demo of the system where you'll be able to see oaSES in operation and ask any questions as they arise.

### Training

For oaSES training we provide:

- FREE 3 hours of training on signup.
- Online System User Manuals.
- Various Online Walk-Throughs and Guides.

In addition (for an extra charge) we offer:

- Customized Online Training and Webinars.

### Support

To support your oaSES operation we provide various support tools and services:

- Free initial support when you sign-up up for oaSES.
- The oaSES FAQ (Frequently Asked Questions) Knowledgebase.
- The oaSES Support Ticket System to log and report system issues.

We are always happy to hear your ideas of how we can improve the oaSES system. If the feature requested is of general use to the oaSES community then we'll schedule it in our development plans and it'll be added to a future release of the system. If you'd like the feature added quickly or it's very specific (or even if you'd like it exclusive) to your operation then you can request us to give you a quote to develop the specific improvement.